

Pet Insurance Australia Pet Insurance

Product Disclosure Statement

Update pursuant to ASIC Corporations Instrument 2016/1055, dated 20 June 2024This is a non-materially adverse update to the following Product Disclosure Statements

Pet Insurance Australia Pet Insurance

Combined Product Disclosure Statement, Policy Terms and Conditions and Financial Services Guide (preparation date 1 December 2020)

Accident Cover

This update must be read together with the applicable Product Disclosure Statement and/or Supplementary Product Disclosure Statement. Please contact us if you require a copy of the Product Disclosure Statement.

These changes only apply to customers with Accident Cover policies.

This update outlines changes to your Product Disclosure Statement in the following sections:

- Frequently Asked Questions;
- Product Disclosure Statement;
- Section 1 Definitions; and
- Section 2 Your Cover, 2.1 Specified Accidental Injury Cover.

Frequently Asked Questions:

Under the question 'What is a Pre-existing Condition?', delete and replace the first sentence with:

'If any Condition existed or occurred prior to the Commencement Date of the First Policy Period or within any applicable Waiting Period, and you were aware of the Condition, or a reasonable person in your circumstances would have been aware of the Condition, then it may be considered to be a Pre-existing Condition and excluded from Cover.'

Product Disclosure Statement:

Under the section 'Protection for your pets', in the second paragraph (commencing with the words 'If a Condition exists...'), delete and replace the first sentence with:

'If a Condition exists or occurs before the Commencement Date of the First Policy Period or within an applicable Waiting Period, and you were aware of the Condition, or a reasonable person in your circumstances would have been aware of the Condition, it may be excluded from Cover as a Pre-existing Condition.'



Section 1 - Definitions:

Under the definition 'Pre-existing Condition(s)', delete and replace the first sentence with:

'Pre-existing Condition means a Condition that existed or occurred prior to the Commencement Date of the First Policy Period or within any applicable Waiting Period, of which you were aware or a reasonable person in your circumstances would have been aware, irrespective of whether the underlying or causative Condition has been diagnosed.'

Under the definition 'Waiting Periods', delete and replace the first sentence with:

'Waiting Period means a period starting from the Commencement Date of your First Policy Period during which a Condition that exists or occurs, of which you are aware or a reasonable person in your circumstances would be aware, will be considered a Pre-existing Condition, subject to the terms of the definition of 'Pre-existing Condition' and unless otherwise stated on Your Certificate of Insurance.'

Under the definition of 'Specified Accidental injury', following the words 'Specified Accidental Injury means physical harm or injury arising from an Accident that is a consequence of or results in one of the following:' insert the following immediately underneath the existing list of items:

'• a near drowning incident.'

Section 2 - Your cover, 2.1 Specified Accidental Injury Cover:

Under section: '2.1 What we will pay' following the words '1) be a direct consequence of at least one of the following:' insert the following immediately underneath the existing list of items:

'd. a near drowning incident;'

These updates are effective as of 20 June 2024

All other policy terms, conditions, limits and exclusions remain unchanged.

Policy documents	Customer support
Combined Product Disclosure Statement, Policy Terms	Website: www.petinsuranceaustralia.com.au
and Conditions and Financial Services Guide – Accident	Phone: 1800 043 552
Cover, Major Medical Cover and Comprehensive Cover (preparation date 1 December 2020)	E-mail: pia@petsure.com.au
Supplementary Product Disclosure Statement – Accident	
Cover, Major Medical Cover and Comprehensive Cover	
(preparation date 5 October 2021)	